SAN DIEGO CITY COLLEGE
STUDENT SERVICES COUNCIL

Thursday, April 9, 2015
1:00 – 2:30 p.m.
Conference Room D-102

Summary

PRESENT: Heidi Bunkowske, Dotti Cordell, Helen Elias, Marilyn Harvey, Josolyn Hill, Brianna Kennedy, Bernice Lorenzo, Bill Ponder, DeeDee Porter, Alisia Rincon, Elizabeth Vargas, Denise Whisenhunt

STAFF: Desiree van Saanen

1. REPORT FROM DISTRICT SSC

Extended Service Hours – On March 24, 2015, the Chancellor’s Cabinet approved Fall 2015 service hours for the following core services:

- Admissions/Records
- Accounting
- Counseling
- Financial Aid
- DSPS

Council members discussed whether to include EOPS/CalWORKs in this group as they work closely with FAO, but no decision was reached.

Extended Hours - Weekdays:

- Monday – Thursday, 8:00 a.m. – 7:00 p.m.
- Friday, 8:00 a.m. – 3:00 p.m.
- Extended Friday Hours (August 21 and September 4)
  - 8:00 a.m. – 5:00 p.m.

Saturday Service Hours

- Saturday, August 22 (Saturday before classes begin) 8:00 a.m. – 1:00 p.m.

Online Registration System Hours

- Monday – Friday, 7:00 a.m. – 12 midnight
- Saturdays, 8:00 a.m. – 1:30 p.m.
1. REPORT FROM DISTRICT SSC (continued)

Council members discussed the need for ampied-up security. It was suggested that this topic be brought up at next week’s Town Meeting. It was noted that campus police currently patrol nearly 24 hours daily; however, lighting is very poor at night and some areas may pose dangers. Denise encouraged staff to request police escort when they feel it is needed and to record the police office phone number on their cell phones. She emphasized the need to strike a balance between reasonable safety and providing adequate resources to our evening students.

Math Retake Policy – Lynn Neault is working with math faculty across the district implementing a math assessment pilot that would allow students to retake math placement tests each year (currently students are limited to a three-year policy). The pilot will be in place by Fall 2015 for Spring 2016 classes. (Ask Helen for details)

Pathways Newsletter - Lynn and District SS has developed an informative newsletter entitle “Pathways--Navigating the Community College Process.” The newsletter is intended primarily for high school students preparing to enter the SDCCD system. Helen E. suggested the link be added to online application and eventually to the SSSP website once developed/online. The link to the newsletter: http://sandiegocc.eduacity.com/email/

Title XI Issues – Denise W. cited a growing number of Title IX cases. She anticipates this number to continue rising as more students become aware of the support services offered to students on campuses. Council members were reminded to refer all domestic violence cases to her and/or college police for follow up. There is ongoing discussion districtwide with regard to the T-9 structure and the need of increased police and mental health support and related resources to address this growing need. There is a critical need to discuss prevention with new faculty, staff and students. There should also be training for student leaders, athletes and “traveling” students that defines appropriate behavior/interaction.

Policy and Practices – The following new/revised policies are under review:

- AP 3000.4 International Students
- BP 3015 Residence Determination
- AP 3015.1 Residence Determination
- BP 3301 Nonresident Tuition
- AP 3301.1 Nonresident Tuition

2. STUDENT SUCCESS AND EQUITY UPDATE

3. ACCREDITATION

4. SECOND ANNUAL SDCC OPEN HOUSE
5. **ROUNDTABLE**

The 2nd Annual Open House is scheduled for Thursday, April 16, 11am to 4pm. The main hub of activity will be located in AH upper level. Liz V. asked for a 1.5 to 2 hour time commitment (11:30am-1:30pm) from Student Services department representatives for tabling during the “Resource Fair.” Liz noted she will coordinate the bussing-in of approximately 200 students from Continuing Education and urged everyone to play a role. She will send an email with details within the next two weeks.

**Mental Health Counseling** – Leslie reminded Council of the Health and Wellness Expo calendared for April 14-15, 2015. Many of our community partners in health and human services will be present. The symposium will be based on Social Justice.